



LAKE WHATCOM WATER & SEWER DISTRICT

GENEVA A/C WATER MAIN REPLACEMENT PROJECT
DWSRF LOAN #DM13-952-137

Construction Information

Summer 2015

Frequently Asked Questions:

Who is the contractor on this project?

Tiger Construction is the contractor for this project.

Who should I call if I have a concern?

Contact Kristin Hemenway, District Construction Engineer. 360-734-9224 or send an e-mail:

kristin.hemenway@lwwsd.org



AFTER HOURS EMERGENCIES: 734-9224

When will construction start?

Construction will begin with a trenchless segment of the project along Lakehill Lane on May 18, 2015. Individual streets will be impacted at different times. For a color-keyed map with expected work areas, please visit our main construction updates page at <http://www.lwwsd.org/resources/cu>.

When will the project be completed?

The project is expected to be finished by October 1.

Will the project affect traffic in the area?

Yes. The contractor has several traffic control options that have been approved by Whatcom County. Most areas will have single lane closures with flaggers stopping traffic to allow one-direction passage. Work on Fir Street and Waterside Lane will be full roadway closures, with passage only for local area access.

Will I have access to my driveway?

There may be times when there is open trench in front of your driveway. In these cases, it is the intent of the contractor to work with individual residents to coordinate access.

Will my water service be temporarily shut off?

Yes. Tiger Construction will be installing new water service lines from the water main to your water meter. They will install service lines using trenchless methods where possible, to minimize surface disturbances. Once the water main installation is complete for the various areas, they will "tie-in" the new main to the existing main. This connection will require a full shutdown of the water main and all connected services.

How long will my service be shut off?

Service shut offs are expected to last up to 9 hours, between 8 am to 5 pm. Tiger's crew will notify affected customers with a bright yellow door hanger 48 hours in advance of the scheduled shut off. **The door hanger will be your only notice.** *The shut off duration is an estimate and could be shorter or longer if field complications arise.*

What should I do to prepare for the shut off?

For your convenience during the shut off, we suggest the following:

- Store enough water for drinking, pet use, dishes, personal hygiene, etc.
- Toilets can be flushed by pouring water into the bowl/tank.
- You may wish to turn off your hot water heater, circulating pumps, etc., per manufacturer's recommendations.
- When service is restored, there may be trapped air in the line or discolored water. Open cold water faucets for a few minutes until these problems clear.

Thank you in advance for your patience and cooperation during this construction project.