LAKE WHATCOM WATER & SEWER DISTRICT



1220 Lakeway Drive Bellingham, WA, 98229 (360) 734-9224 Fax 738-8250

MEMORANDUM

Date: September 3, 2020

From: Lake Whatcom Water & Sewer District

RE: Meeting Procedures During the Covid-19 Emergency

Lake Whatcom Water & Sewer District continues to operate under adjusted procedures in order to provide continuous service to our customers. That said, we are taking precautions in an effort to protect the health and safety of our staff, commissioners, and customers. Our lobby is currently closed to the public, and we are practicing social distancing guidelines as suggested by Governor Inslee and the CDC.

For the foreseeable future, Commissioners will be attending regular meetings by phone. Per Governor Inslee's <u>Proclamation No. 20-28.3</u> amending his Stay Home, Stay Health proclamation, the District will provide access to interested public via phone/internet utilizing the GoToMeeting platform.

If you would like to attend the September 9 regular meeting, details can be found below. In this evolving climate, we are committed to doing everything possible to provide opportunity for public comment as well as promote health and safety. As such, the District requests that if possible, public submit comments in written form by noon the day before a scheduled meeting for inclusion in the meeting discussion.

We appreciate your understanding and patience during these uncertain times. If you have any questions, please contact Administrative Assistant Rachael Hope at rachael.hope@lwwsd.org or 360-734-9224.

9.9.2020 Regular Board Meeting

Wed, Sep 9, 2020 6:30 PM - 8:30 PM (PDT)

Please join my meeting from your computer, tablet or smartphone.

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LAKE WHATCOM WATER AND SEWER DISTRICT

1220 Lakeway Drive Bellingham, WA 98229

REGULAR MEETING OF THE BOARD OF COMMISSIONERS AGENDA

September 9, 2020 6:30 p.m. – Regular Session

- 1. CALL TO ORDER
- 2. ROLL CALL
- 3. CONFIRMATION OF COMPLIANCE WITH REMOTE MEETING ATTENDANCE PROTOCOLS
- 4. PUBLIC COMMENT OPPORTUNITY
 At this time, members of the public may address the Board of Commissioners. Please state your name prior to making comments.
- 5. ADDITIONS, DELETIONS, OR CHANGES TO THE AGENDA
- 6. CONSENT AGENDA
- 7. SPECIFIC ITEMS OF BUSINESS
 - A. On-site Sewage System Impact Assessment Findings Presentation
 - B. Sanitary Sewer Inflow and Infiltration Repair Unit Price Public Works Contract Award
 - C. Proposed Whatcom Water Alliance Program Letter of Support
- 8. OTHER BUSINESS
- 9. STAFF REPORTS
 - A. General Manager
- 10. PUBLIC COMMENT OPPORTUNITY
- 11. ADJOURNMENT

AGENDA BILL Item 6		Consent Ag	enda	
DATE SUBMITTED: August 25, 2020		MEETING DATE:	August 26, 20	020
TO: BOARD OF COMMI	SSIONERS	FROM: Rachael Hope		
GENERAL MANAGER APPROVAL		Sotolday		
ATTACHED DOCUMENTS		1. See below		
TYPE OF ACTION REQUESTED		RESOLUTION	FORMAL ACTION/ MOTION	INFORMATIONAL /OTHER

BACKGROUND / EXPLANATION OF IMPACT

- Minutes for the 8/26/20 Regular Board Meeting (to be added)
- Payroll for Pay Period #18 (08/22/2020 through 09/04/2020) total to be added
- Payroll Benefits for Pay Period #18 total to be added
- Accounts Payable Vouchers total to be added

FISCAL IMPACT

Fiscal impact is as indicated in the payroll/benefits/accounts payable quantities defined above. All costs are within the Board-approved 2020 Budget.

RECOMMENDED BOARD ACTION

Staff recommends the Board approve the Consent Agenda.

PROPOSED MOTION

A recommended motion is:

"I move to approve the Consent Agenda as presented."

^{**}TO BE UPDATED 9.9.2020**



AGENDA BILL Item 7.A

On-site Sewage System Impact Assessment Findings Presentation

DATE SUBMITTED:	September 1, 2020	MEETING DATE: September 9, 2020		
TO: BOARD OF COMM	ISSIONERS	FROM: Justin Clary, General Manager		
GENERAL MANAGER A	PPROVAL	Sotolay		
ATTACHED DOCUMEN	TS	1. none		
TYPE OF ACTION REQUESTED		RESOLUTION	FORMAL ACTION/ MOTION	INFORMATIONAL /OTHER

BACKGROUND / EXPLANATION OF IMPACT

Together with the city of Bellingham (City) and Whatcom County (County), the District formed a partnership in 1990 to develop a joint management strategy for the Lake Whatcom watershed. The resulting Lake Whatcom Management Program guides actions by the three entities to protect the quality of Lake Whatcom water. The prior 2015-2019 and current 2020-2024 work plans for the Lake Whatcom Management Program include as an objective under the Monitoring & Data program area "collect and manage data to increase our understanding of water quality and pollution sources, and to guide management decisions."

In the winter/spring of 2017, Herrera Environmental Consultants, Inc. (Herrera) under contract with the District, conducted a series of monitoring events along the north shore of Lake Whatcom to assess the impact of existing on-site sewage systems (commonly referred to as septic systems) on the water quality of the lake. The findings of the assessment, which were published in a report in July 2017, indicate that on-site sewage systems are likely adversely impacting water quality. However, City and County staff raised a number of concerns regarding the monitoring approach of the assessment. To address the data gaps of the 2017 assessment identified by City and County staff, and to collect additional data to better understand the impact of on-site sewage systems, a scope of work for a second round of monitoring was jointly developed by City, County, and District staff, and an interlocal agreement between the District and County was executed on November 20, 2019 to allocate funding requirements of the assessment.

Following a public bid process, Herrera was selected and entered into a contract with the District for conducting a second round of monitoring in 2020, with the scope expanded to address City/County comments on the 2017 study. Herrera completed the monitoring effort this past winter/spring and is currently finalizing the findings report. Herrera staff will provide a presentation to the Board on the results and conclusions of the 2020

monitoring effort. Herrera is also scheduled to provide the presentation during the September 23rd meeting of the Lake Whatcom Management Program Policy Group.

FISCAL IMPACT

None.

RECOMMENDED BOARD ACTION

No action is recommended.

PROPOSED MOTION

Not applicable.



AGENDA BILL Item 7.B

2020-21 Sanitary Sewer Misc. Inflow and Infiltration Repair Project On-Call Contract Award

DATE SUBMITTED:	September 2, 2020	MEETING DATE: September 9, 2020		
TO: BOARD OF COMMI	ISSIONERS	FROM: Bill Hunter, District Engineer / Assistant General Manager		
GENERAL MANAGER A	PPROVAL	Sotolar	1	
ATTACHED DOCUMEN	TS	1. Bid Tabulatio	n	
TYPE OF ACTION REQUESTED		RESOLUTION	FORMAL ACTION/ MOTION	INFORMATIONAL /OTHER

BACKGROUND / EXPLANATION OF IMPACT

The District's current 2020 10-year capital improvement plan (CIP) includes an annual project titled Sewer System Rehabilitation and Replacement Projects. The objective of the recurring effort is to find and repair inflow and infiltration (I&I) sources, repair or replace sewer manholes, laterals, and mains, and increase capacity where needed.

Over the next ten years the District plans to spend \$3,720,000 on sewer system rehabilitation and replacement projects:

2020	\$60,000 (approx. \$37k remaining for work in 2020)
2021	\$165,000
2022	\$165,000
2023	\$165,000
2024	\$165,000
2025	\$600,000
2026	\$600,000
2027	\$600,000
2028	\$600,000
2029	\$600,000
10-year Total	\$3,720,000

The annual project scope and focus varies based on the type of high priority items discovered during the previous wet season. Types of work include: sewer main slip lining (spot repairs and full lengths), pressure grouting service tees, pressure grouting manhole leaks/voids, rebuild/seal manholes, smoke testing, and other efforts to reduce I&I.

To efficiently execute an undefined quantity and undefined frequency of work, the District is utilizing a new contracting tool authorized by the State Legislature for use by water-

sewer districts and other local governments called a "Unit Price Contract" or "On-Call Contract." This is the first of this type of contract utilized by the District.

From the Municipal Research and Services Center (MRSC) website:

Effective July 28, 2019, ESSB 5418 authorizes counties with a purchasing department, transit districts, and water-sewer districts to use unit priced contracting (also known as "on-call" contracts) and makes changes to the prevailing wage requirements for public utility district (PUD) unit priced contracts.

A unit priced public works contract, sometimes called an "on call" public works contract, is when a local government contracts for an unknown number of small public works projects over a fixed period of time ("indefinite quantity, indefinite frequency").

Each agency that is authorized to use unit priced contracts has a separate enabling statute (see below). However, the different statutes all provide the same definition of a unit priced contract:

"[A] competitively bid contract in which public works are anticipated on a recurring basis to meet the business or operational needs of the [agency type], under which the contractor agrees to a fixed period indefinite quantity delivery of work, at a defined unit price for each category of work."

While traditional public works contracts are awarded for specific projects/scopes with a specific total dollar value, unit priced contracts are not associated with a particular project, do not guarantee any amount of work, and do not establish a total dollar value (although the contract may cap the dollar value at a certain level over the life of the contract). Instead, the agency agrees to pay a defined "unit price" for certain types of anticipated (but unplanned) work or trades over a certain time period.

When a specific project is identified, individual work orders are authorized based upon either a "not-to-exceed" time and materials basis or a negotiated lump sum amount using the previously established unit prices.

Unit priced contracts allow public agencies to contract for multiple or recurring small public works projects over time without having to bid each project separately. This saves the agency time and money, especially for unanticipated projects that may arise at the last minute.

To gain flexibility and responsiveness in repairing I&I issues more quickly and without having to group, bid, and award separate I&I repair contracts, the District identified the I&I repair program as a good candidate for utilizing this newly available contracting mechanism. The District estimated the "on-call" work to be less than \$350,000 and utilized the small works roster process. The project was advertised in accordance to the District's small works roster policies by emailing a notice to all contractors on the MRSC Small Works Roster listed in categories for this type of work.

The intent is to contract with an experienced, qualified contractor over a 12-month period to provide the "on-call" professional repair, rehabilitation and replacement services for portions of the District's sanitary sewer system and related infrastructure as part of the project. The contract will be in effect for 12-months from the date of contract execution with the District's option to extend the contract for an additional one-year period (as allowed by statute).

Bids were due August 26, 2020 and one bid was received.

Staff is verifying mandatory and supplemental bidder responsibility criteria and will make a verbal recommendation at the Board meeting.

FISCAL IMPACT

The District has approximately \$37,000 remaining in 2020 allocated for sewer rehabilitation and repair work, and another \$165,000 planned for 2021 (subject to board approval of the 2021 Budget).

NOTE—This contract is a unit price contract. The total amount listed on the Bid Tabulation is only used to determine the low bidder for contract award. It is NOT the amount of work that will be ordered by the District, nor is the District obligated in any way to order a minimum amount of work once the contract is executed.

Work will be defined and authorized by Work Order using the unit prices on the Bid Tabulation. Staff will bring forward work orders that align with actual budgetary allocations for authorization by the Board as required by policies established in the administrative code.

RECOMMENDED BOARD ACTION

Staff recommends that the Board award the unit price 2020-21 Sanitary Sewer Misc. I&I Repair Project 12-month "On Call" Contract (District Project #C2003-II) to the lowest responsible bidder. A verbal recommendation for the lowest responsible bidder will be made at the Board meeting.

PROPOSED MOTION

Recommended motion is:

"I move to award the unit price 2020-21 Sanitary Sewer Misc. I&I Repair Project 12-month "On Call" Contract to Olson Brothers Pro-Vac LLC and authorize the general manager to execute the contract by which work will be defined and authorized by individual work orders executed in compliance with the District's administrative code."

LAKE WHATCOM WATER & SEWER DISTRICT

1220 LAKEWAY DRIVE BELLINGHAM, WA 982298 (360) 734-9224



BID TABULATION

Unit Price Contract 2020-21 Misc I&I Sewer Repairs C2003-II 8/26/2020 2:10 PM LAKE WHATCOM WATER & SEWER DISTRICT BOARD ROOM - BROADCAST VIA GOTOMEETING (COVID-19)	PROJECT NAME	PROJECT#	BID OPENING DATE & TIME	LOCATION
	2020-21 Misc I&I	C2003-II	I 8/26/2020 2·10 PM	

NAME OF FIRE	Olson Brothers Pro-Vac	

Item	Description	Quantity	Unit		Unit Price	Amount	
BASE BID							
1	Mobilization and Demobilization	6	EA		\$ 3,000.00	\$ 18,000.00	
2	Campground CIPP Main Repair (MH to MH) - 8" Pipe Diameter	1	LS		\$ 23,450.00	\$ 23,450.00	
3	Traffic Control – 1 Person Crew	40	HR		\$ 95.00	\$ 3,800.00	
4	Traffic Control – 2 Person Crew	40	HR		\$ 205.00	\$ 8,200.00	
5	CIPP Sectional Liner, 6"-8" Pipe Diameter x 3 ft.	20	EA		\$ 2,500.00	\$ 50,000.00	
6	CIPP Sectional Liner, 6" - 8" Pipe Diameter x 4 ft.	20	EA		\$ 2,500.00	\$ 50,000.00	
7	Trim Protruding Lateral	20	EA		\$ 1,001.00	\$ 20,020.00	
8	Lateral Reconnection & Grouting	15	EA		\$ 1,500.00	\$ 22,500.00	
9	Top Hat Liner	15	EA		\$ 2,700.00	\$ 40,500.00	
10	Testing of 6"-8" Pipe Diameter Sewer Mainline Pipe Joint	50	EA		\$ 95.00	\$ 4,750.00	
11	Testing of 10"-12" Pipe Diameter Sewer Mainline Pipe Joint	50	EA		\$ 95.00	\$ 4,750.00	
12	Chemical Grouting 6"-8" Pipe Diameter Sewer Mainline Pipe Joint & Defect	30	EA		\$ 105.00	\$ 3,150.00	
13	Chemical Grouting 10"-12" Pipe Diameter Sewer Mainline Pipe Joint & Defect	30	EA		\$ 105.00	\$ 3,150.00	
14	Chemical Grouting Other Locations	15	EA		\$ 1,500.00	\$ 22,500.00	
15	Chemical Grout (Material)	500	GAL		\$ 22.00	\$ 11,000.00	
16	Sewage Bypass Pumping – 8" Pipe Diameter	8	EA		\$ 1,000.00	\$ 8,000.00	
17	Sewage Bypass Pumping – 10" Pipe Diameter	8	EA		\$ 1,500.00	\$ 12,000.00	
18	Smoke Testing (Mainline Sewer, Manhole to Manhole)	30	EA		\$ 375.00	\$ 11,250.00	
19	Condition Assessment - Video Inspection of Mainline Sewer (6" to 12" Pipe Diameter) per Addendum 2	42,000	LF		\$ 2.30	\$ 96,600.00	
20	Condition Assessment - Clean Mainline Sewer (6" to 12" Pipe Diameter) per Addendum 2	15,000	LF		\$ 3.12	\$ 46,800.00	
	Sub Total Base Bid(does not ir	iclude Was	hingto	on State Sales Tax)		\$ 460,420.00	

BID GUARANTEE FOR PROJECTS OVER \$35,000? (YES OR NO)	YES - Bid Bond	
ADDENDUM ACKNOWLEDGED? (YES OR NO)	Yes (1 - 3)	

8/26/2020 Page 1 of 1



AGENDA BILL Item 7.C

Proposed Whatcom Water Alliance Program Support

DATE SUBMITTED:	September 1, 2020	MEETING DATE:	: September 9, 2020		
TO: BOARD OF COMMI	SSIONERS	FROM: Justin Clary, General Manager			
GENERAL MANAGER A	PPROVAL	Sotol Clay			
ATTACHED DOCUMENTS		1. Proposed Wh	atcom Water Allia	ince Program	
		2. Draft Letter o	of Support		
TYPE OF ACTION REQUESTED		RESOLUTION	FORMAL ACTION/	INFORMATIONAL	
			MOTION	/OTHER	
			\boxtimes		

BACKGROUND / EXPLANATION OF IMPACT

Growing communities, agriculture, industry, and the importance of conserving water for fish have placed an increasing demand on Washington's water resources. To help meet these growing needs, the Washington State Legislature passed the Municipal Water Law in 2003, which includes requirements for municipal water suppliers to adopt water supply efficiency measures. Subsequently, in 2007 the Water Use Efficiency rule became effective, requiring municipal water suppliers to develop and implement water conservation measures in their water system comprehensive plans. The District's Water Use Efficiency Plan was last updated in 2015, and is adopted as an appendix to its 2018 Water System Comprehensive Plan.

Recognizing that greater success can be achieved through common messaging and economies of scale, coupled with the significant focus on water use and rights in Water Resource Inventory Area (WRIA) No. 1, Whatcom County reconvened the Whatcom Water Alliance (WWA) in 2019 and hired the Whatcom Conservation District to facilitate development of an enhanced countywide water conservation program. The WWA is partnership of Water County water utilities that collaborate and coordinate on water conservation, supply, and delivery activities with the goal of increasing the efficiency and effectiveness of each partner's water conservation program. Through multiple meetings and discussion, the WWA has developed a multi-year program that focusses efforts on priorities communicated by the member organizations. Attached are an overview of the water conservation program areas, and a schedule budget for the first three years of the program. As can be seen from the proposed budget, Whatcom County would be responsible for funding the majority of the program costs. The WWA is requesting its

member organizations to submit letters of support for the program to Whatcom County to secure funding for the 2021-22 biennium in the Whatcom County budget.

FISCAL IMPACT

As the program is currently proposed, there would be no fiscal impact to the District in 2020-21. In 2022, the District would contribute to the program at a rate of \$0.30/connection (approximately \$ 1,200) and in 2022 the contribution would be \$0.40/connection (approximately \$1,600).

RECOMMENDED BOARD ACTION

Staff recommends that the Board submit a letter to Whatcom County supporting the implementation of the water conservation enhanced program.

PROPOSED MOTION

Recommended motions are:

"I move to authorize the general manager to submit a letter of support for implementation of the Whatcom Water Alliance water conservation program to Whatcom County."

ENHANCED WHATCOM WATER ALLIANCE PROPOSAL

EXTERNAL COMMUNICATION

WEBSITE MEDIA KIT HOW-TO VIDEOS

WHATCOM WATER ALLIANCE INTERNAL COMMUNICATION

SHARED MATERIALS
COORDINATION
DATA PORTAL

YOUTH EDUCATION PROGRAM

4TH GRADE CLASSROOM EDUCATION

TECHNICAL ASSISTANCE PROGRAM

VOLUNTARY REBATE
PROGRAM



Enhanced Whatcom Water Alliance Program Timeline

PROGRAM ELEMENTS	2021 —	→ 2022 –	> 2023
WEBSITE	DEVELOP/LAUNCH	MAINTAIN	MAINTAIN
DATA PORTAL	DEVELOP/LAUNCH	MAINTAIN	MAINTAIN
MEMBER FACILITATION	MAINTAIN	MAINTAIN	MAINTAIN
OUTREACH STRATEGY	DEVELOP/LAUNCH	IMPROVE/ADAPT	MAINTAIN
REBATE PROGRAM	DEVELOP	LAUNCH	IMPROVE/ADAPT
YOUTH ENRICHMENT	RESEARCH	DEVELOP	LAUNCH

Page 13 of 20



Enhanced Whatcom Water Alliance Program Budget

PROGRAM ELEMENTS	2021 —	-> 2022 -	> 2023
WEBSITE	\$10,050	\$6,050	\$3,050
DATA PORTAL	\$5,000	\$3,000	\$2,000
MEMBER FACILITATION	\$3,750	\$3,750	\$3,750
OUTREACH STRATEGY	\$20,450	\$22,000	\$20,000
REBATE PROGRAM	\$3,000	\$15,000	\$16,500
YOUTH ENRICHMENT	-	\$3,000	\$11,900
TOTAL W/ OVERHEAD	\$50,000	\$60,550	\$65,425
FUNDING SOURCE	WHATCOM CO.	WC+WWA \$.30/CONNECTION	WC+WWA \$.40/CONNECTION ac

40/CONNECTION age 14 of 20



1220 Lakeway Drive Bellingham, WA 98229 (360) 734-9224

September 9, 2020

Satpal Sidhu Whatcom County 311 Grand Avenue, Suite 108 Bellingham, WA 98225-4082

Re: Whatcom Water Alliance Enhanced Program

Dear Executive Sidhu:

On behalf of the Lake Whatcom Water and Sewer District (District) Board of Commissioners, please accept this letter in support of the Enhanced Whatcom Water Alliance plan and implementation strategy. This plan, developed by the Whatcom Conservation District, is a comprehensive water use efficiency program which will serve all residents of Whatcom County. The District values regional collaboration, and recognizes that regular coordination, collaboration, and communication will improve management of local and regional water resources.

The program proposal builds on the existing Whatcom Water Alliance (WWA), a regional water conservation group comprised of municipalities and public water utilities in Whatcom County that has been successfully collaborating since 2008. From the beginning, the goal of the WWA has been to promote water conservation by coordinating public information efforts and related activities. The State Department of Health's Water Use Efficiency Rule views regional collaboration with other utilities as a cost-effective approach to water conservation.

The goals of the Enhanced Whatcom Water Alliance are to:

- Improve coordination, collaboration and communication among public water utilities in Whatcom County to achieve greater efficiency and effectiveness in delivering retail water services
- Promote common water conservation messaging to enhance the effectiveness of outreach strategies in reaching the broadest possible audience through robust and diverse communication outlets
- Build a unified and comprehensive website, multi-media library, and data portal
- Deliver standard-driven water use efficiency curriculum to all school districts in Whatcom County
- Offer water use efficiency rebates and decision support tools to all residents of Whatcom County

Error! Reference source not found.

Satpal Sidhu September 9, 2020 Page 2

The District understands the growing importance of effective management of precious water resources and commits to supporting the Enhanced WWA program and are truly appreciates the foundational support of Whatcom County as a leader in water conservation.

Sincerely,

Lake Whatcom Water and Sewer District

Justin L. Clary General Manager

cc: Aneka Sweeney, Whatcom Conservation District

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DATE SUBMITTED:	September 3, 2020	MEETING DATE: September 9, 2020		
TO: BOARD OF COMM	SSIONERS	FROM: Justin Clary, General Manager		
GENERAL MANAGER A	PPROVAL	Solday		
ATTACHED DOCUMEN	ΓS	General Manager's Report		
TYPE OF ACTION REQU	ESTED	RESOLUTION	FORMAL ACTION/ MOTION	INFORMATIONAL /OTHER

BACKGROUND / EXPLANATION OF IMPACT

Updated information from the General Manager in advance of the Board meeting.

FISCAL IMPACT

None.

RECOMMENDED BOARD ACTION

None required.

PROPOSED MOTION

None.



LAKE WHATCOM WATER AND SEWER DISTRICT

General Manager's Report

Upcoming Dates & Announcements

Regular Meeting – Wednesday, September 9, 2020 – 6:30 p.m.

Important Upcoming Dates (Note—all meetings are tentative due to COVID-19)

Lake Whatcom Water & Sewer District			
Regular Board Meeting	Wed Sep 30, 2020	8:00 a.m.	Remote Attendance
Employee Staff Meeting	Thu Sep 10, 2020	8:00 a.m.	Remote Attendance Commissioner Carter to attend
Investment Comm. Meeting	Wed Oct 28, 2020	10:00 a.m.	Remote Attendance
Safety Committee Meeting	Wed Sep 16, 2020	8:00 a.m.	Remote Attendance
Lake Whatcom Management Program			
Data Group Meeting	Thu Sep 10, 2020	9:00 a.m.	Remote Attendance
Policy Group Meeting	Wed Sep 23, 2020	3:00 p.m.	Remote Attendance
Joint Councils Meeting	2020 Meeting Cancelled	-	-
Other Meetings			
WASWD Section III Meeting	Tue Oct 13, 2020	7:00 p.m.	Remote Attendance
Whatcom Water Districts Caucus Meeting	Wed Sep 16, 2020	1:00 p.m.	Remote Attendance
Whatcom County Council of Governments Board Meeting	Wed Oct 14, 2020	3:00 p.m.	Council of Governments Offices 314 E Champion Street

Committee Meeting Reports

Safety Committee:

No committee meeting has been held since last board meeting.

Investment Committee:

No committee meeting has been held since last board meeting.

Upcoming Important Board Meeting Topics

- Sudden Valley Water Treatment Plant Alternative Analysis
- Lake Whatcom Boulevard Sewer Interceptor Near-term Maintenance
- ➤ 2021 Budget Development

2020 Initiatives Status

Administration and Operations

Level-of-Service Analysis

Facilitate Board development of level-of-service standards for District operations.

The initial step in completing the Effective Utility Management process is to conduct a self-assessment at varying levels of the organization, which was completed by the board, management team and staff. Results were presented during the August 26 board meeting.

Six-Year Business Plan

> Develop department-specific business plans that define staffing, facility, and equipment needs necessary to meet level-of-service standards over the six-year planning horizon.

The management team has initiated plan development taking into consideration the results of the Effective Utility Management self-assessment.

Rate Study

Conduct rate study for the water and sewer utilities for the five-year planning horizon. A request for proposals was issued on September 1; proposals are due September 30.

Biennial Budget

Facilitate Board consideration of shifting from an annual to a biennial budget.

The board discussed the pros and cons of operating under a biennial budget during the August 26 board meeting.

Bond Rating Review

Pursue a higher bond rating. Staff plans to complete in fall.

Staffing Succession Plan

Develop a staffing succession plan to address anticipated retirements over the next five years. The plan was submitted to the board on August 21.

Job Description Review

➤ Update all District job descriptions that have not been revised in the last three years.

Review of job descriptions has been broken into departments and the management team.

Review of management team job descriptions are complete, and review of Finance and Engineering department descriptions is underway.

Emergency Response/System Security

Risk and Resilience Assessment

➤ Develop an America's Water Infrastructure Act-compliant Risk and Resilience Assessment.

Plan is under development with assistance from the Whatcom County Sheriff's Office under the District's interlocal agreement for emergency planning services.

Cybersecurity Assessment

Conduct a cybersecurity assessment of the District's IT infrastructure. Through the District's insurance provider, implemented ongoing staff/board cybersecurity training platform in November 2019. As part of the AWIA Risk and Resilience Assessment, staff have begun mapping the District's IT system.

Emergency Vendor Contracts

Pursue contracts with applicable vendors for on-call contracts, including contracts for support during periods of emergency response.
A public works contract template specific to unit-priced contracting has been developed.

Community/Public Relations

General

Website

The District's web content is being updated on a regular basis, including regular posts specific to District operations in response to the COVID-19 pandemic.

Social Media

Posts are being made to District Facebook and LinkedIn pages regularly; Nextdoor is regularly monitored for District-related posts.

Press Releases

Press releases were issued on March 16, 18, 20, and 25 specific to District operations relative to the COVID-19 pandemic. A press release recognizing Drinking Water Week was issued on May 5, and one summarizing the results of the District's 2018-19 audit was issued May 20.

Intergovernmental Relations

- J. Clary attended a WASWD general managers' meeting on August 31
- At the request of the WASWD executive director, J. Clary attended WASWD Government Relations committee meeting on August 13
- ➤ J. Clary met with Norhshore Utility District and Sammamish Plateau Water District general managers on September 2 to prepare for WASWD fall conference presentation
- ➤ J. Clary continues to lead WASWD efforts in the statewide Updating Washington's Growth Policy Framework process
- J. Clary scheduled to attend the WASWD Section III meeting on September 8

EnviroStars Certification

Gain EnviroStars Green Business certification.

The District has completed 11 of 20 required core measures and earned a total of 205 points (core and elective measures) in the certification process. Once all core measures are complete, the District will be certified at the Tier 1-Leader level (300 points are required for Tier 2-Partner).

Lake Whatcom Water Quality

Management Program

Attend meetings of Lake Whatcom Management Program partners.

A Data Group Team meeting is scheduled for September 10.

Onsite Septic System Impact Assessment

Lead effort in water quality monitoring to assess the impacts of septic systems on the lake. Herrera is incorporating city/county/district comments on the draft findings report. A presentation of the results will be provided during the September 9 board meeting and September 23 Lake Whatcom Management Program policy group meeting.

Onsite Septic System Conversion Program

Pursue connection of septic-served parcels within 200 feet of District sewer system. Of the three properties noticed in 2019, two have connected (January 7 and July 2); owners of the remaining property have been in contact with the District. Based upon Board authorization, that property has until August 2021 to connect.

A white paper to facilitate analysis of the District's septic conversion policy was issued to the Board on April 9; during its meeting on July 29, the Board elected not to revise the program.